TERMS AND CONDITIONS

SfTrack · sftrack.ca · Effective September 29, 2026 · Version 2

Summary. SfTrack is a free study-planning tool for adult college and university students. You own the information you put into it. Use it lawfully and respectfully, and follow your school's rules. SfTrack's grade, GPA and schedule figures are estimates to help you plan; your institution's records are the official ones. Please do not rely on SfTrack as your only reminder of a deadline. This summary is for convenience only; the full Terms below govern.

1. Agreement to These Terms

These Terms and Conditions (the "Terms") form a legal agreement between you and SfTrack ("SfTrack," "we," "our," or "us") governing your access to and use of the SfTrack website and web application available at sftrack.ca and its subdomains, and the SfTrack Sync browser extension (together, the "Service"). By creating an Account or using the Service, you confirm that you have read, understood and agree to be bound by these Terms and by our Privacy Policy, which is incorporated into these Terms by reference. If you do not agree, do not use the Service.

2. Definitions

- **Account:** the account you create to access the Service.
- **Brightspace:** the Brightspace (D2L) learning management system operated by your educational institution, sometimes called FOL.
- **Extension:** the SfTrack Sync browser extension.
- **Institution:** the college, university or other educational institution you attend.
- **Your Content:** all information and material you enter, import, upload or share through the Service, including classes, assignments, grades, schedules, notes, links and files.
- **You:** the individual who accesses or uses the Service.

3. Eligibility and Accounts

- You must be at least eighteen (18) years of age to create an Account or use the Service.
- You must provide accurate information when creating your Account and keep it up to date.
- Your Account is for your personal use only. You may not share your Account or allow others to access it.
- You are responsible for keeping your password confidential and for all activity under your Account. Use a password that is unique to SfTrack; do not use your Institution or Brightspace password. Notify us promptly through the Support page if you believe your Account has been accessed without your permission.

4. The Service

SfTrack provides tools to help students organise coursework, including assignment tracking, grade and GPA calculation, automatic study scheduling, reminders, group assignment coordination, research search, and optional Brightspace synchronisation. The Service is currently provided free of charge. We may add, change, suspend or remove features at any time. Where reasonably possible, we will give notice of changes that significantly reduce the Service.

SfTrack is an independent service. It is **not affiliated with, endorsed by, or sponsored by** D2L Corporation, Brightspace, or any educational institution. All product names and trademarks belong to their respective owners.

5. Your Content

You retain ownership of Your Content. You grant SfTrack a limited, non-exclusive, royalty-free licence to host, store, process, display and transmit Your Content solely as necessary to operate and provide the Service to you and to the people you choose to share it with, such as members of a group assignment. This licence ends when Your Content is deleted, subject to the backup period described in our Privacy Policy.

You are responsible for Your Content and confirm that you have the right to upload and share it. When you add classmates to a group assignment or share files and links, you are responsible for ensuring you have their permission where required.

6. Acceptable Use

You agree not to, and not to permit others to:

- use the Service for any unlawful purpose or in violation of any applicable law or regulation;
- upload or share material that is unlawful, harassing, hateful, sexually explicit, infringing, or that violates anyone's privacy;
- upload another person's personal information without their consent;
- upload viruses, malware or other harmful code;
- attempt to access another user's Account or data, or any part of the Service you are not authorised to access;
- interfere with, disrupt, overload or probe the security of the Service, including through automated scraping or excessive requests;
- reverse engineer, decompile or disassemble the Service, except to the extent permitted by applicable law;
- sell, resell, rent, sublicense or commercially exploit the Service; or
- use the Service in a way that violates your Institution's academic integrity policies or rules.

7. Brightspace Integration and Browser Extension

Connecting Brightspace and using the Extension are optional. By using them, you confirm that you are accessing only your own Brightspace account and information, and you agree to comply with your Institution's information technology and acceptable use policies. It is your responsibility to confirm that these policies permit such use.

Synchronisation depends on Brightspace and on how your Institution configures it, both of which are outside our control. Synchronised information may be incomplete, delayed or inaccurate, and synchronisation may stop working without notice. Always confirm due dates, requirements and grades in Brightspace or with your instructor.

8. Optional AI Features

Artificial intelligence features are disabled by default and are used only if you enable them. AI-generated results may be incomplete or incorrect. You are responsible for reviewing all results before saving them. Content you submit to AI features is processed by a third-party provider as described in our Privacy Policy.

9. Grades, GPA, Schedules and Reminders

Grade calculations, GPA estimates, focus recommendations and study schedules are estimates provided for planning purposes only. They depend on the information entered or imported and on a general grading scale that may differ from your Institution's. **Your Institution's records are the official source** of your grades, GPA, deadlines and academic standing.

Reminders and notifications are provided on a best-effort basis and may be delayed or not delivered, for example due to device settings, browser behaviour or service interruptions. You remain responsible for tracking and meeting your own deadlines. SfTrack is not responsible for missed deadlines, late submissions, academic penalties or grades.

10. Third-Party Services and Links

The Service may link to or rely on third-party websites and services, including research databases, open-access articles, your Institution's Brightspace site, and our service providers. We do not control and are not responsible for third-party content, availability or practices, and your use of them is subject to their own terms and policies.

11. Intellectual Property

Excluding Your Content, the Service and all of its software, design, text, graphics, logos and other content are owned by SfTrack or its licensors and are protected by Canadian and international intellectual property laws. Subject to these Terms, SfTrack grants you a limited, revocable, non-exclusive, non-transferable licence to access and use the Service for your personal, non-commercial educational use. The SfTrack name and logo may not be used without our prior written permission.

12. Feedback

If you provide suggestions, ideas or other feedback about the Service, you grant SfTrack a perpetual, royalty-free right to use it to improve the Service without any obligation to you. Feedback does not include Your Content, which remains yours.

13. Fees

The Service is currently free. If we introduce optional paid features in the future, their prices and terms will be presented to you before purchase, and you will never be charged without your express agreement.

14. Suspension and Termination

You may stop using the Service and delete your Account at any time from Settings. Deleting your Account permanently deletes Your Content as described in our Privacy Policy.

We may suspend or terminate your access to the Service if you materially breach these Terms, if required by law, or to protect the Service or other users. Where reasonable, we will notify you and give you an opportunity to address the issue. If we decide to discontinue the Service entirely, we will make reasonable efforts to provide at least thirty (30) days' notice. Sections 5, 9, 11, 12 and 15 to 22 survive termination.

15. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABLE QUALITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE OR SECURE, OR THAT ANY CALCULATION, SCHEDULE, SYNCHRONISED INFORMATION OR SEARCH RESULT WILL BE ACCURATE OR COMPLETE.

16. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, SFTRACK SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF DATA, ACADEMIC STANDING, GRADES OR OPPORTUNITY, ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE SERVICE. SFTRACK’S TOTAL LIABILITY FOR ALL CLAIMS RELATING TO THE SERVICE SHALL NOT EXCEED THE GREATER OF (A) THE AMOUNTS YOU PAID TO SFTRACK IN THE TWELVE (12) MONTHS BEFORE THE CLAIM AROSE, AND (B) FIFTY CANADIAN DOLLARS (CAD $50).

Nothing in these Terms excludes or limits any liability or any right that cannot be excluded or limited under applicable law, including rights you may have under consumer protection legislation.

17. Indemnification

To the extent permitted by applicable law, you agree to indemnify and hold harmless SfTrack from claims, losses and reasonable legal fees arising from Your Content or your breach of these Terms or of any law or third-party right.

18. Copyright Complaints

If you believe material available through the Service infringes your copyright, please contact us through the Support page with: your name and contact information; a description of the copyrighted work; the location of the allegedly infringing material; and a statement that the information you provide is accurate and that you are the owner of the copyright or authorised to act on the owner’s behalf. We will respond in accordance with the *Copyright Act* (Canada).

19. Changes to These Terms

We may update these Terms from time to time. We will post the updated Terms with a revised effective date and, for material changes, notify you within the Service at least thirty (30) days before they take effect. Your continued use of the Service after the effective date constitutes acceptance of the updated Terms. If you do not agree, you may delete your Account.

20. Governing Law and Disputes

These Terms are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, without regard to conflict of laws principles. If you have a concern, please contact us first through the Support page; we will try in good faith to resolve it informally within thirty (30) days. Any dispute that is not resolved informally may be brought before the courts of the Province of Ontario, and you and SfTrack submit to their jurisdiction. Nothing in these Terms limits any right you have under applicable consumer protection law to bring a claim in another forum.

21. General

- **Entire agreement.** These Terms, together with the Privacy Policy and Disclaimer, form the entire agreement between you and SfTrack regarding the Service.
- **Severability.** If any provision is found unenforceable, it will be enforced to the maximum extent permissible and the remaining provisions will remain in full force and effect.
- **No waiver.** Our failure to enforce any provision is not a waiver of our right to do so later.
- **Assignment.** You may not transfer your rights under these Terms. We may assign these Terms in connection with a merger, acquisition or sale of assets, subject to our Privacy Policy.
- **Headings.** Section headings are for convenience only and have no legal effect.

22. Contact Us

Questions about these Terms may be submitted through the **Support** page within the Service (sftrack.ca/support).